



# Uniglobe Complete Quality Manager

**Uniglobe Complete Quality Manager** is our robotic "superagent" that works 24/7 for lower fares, better seat assignments, waitlist clearance and offers seamless quality control checks on all reservations made.



### Waitlist Clearance:

You have a schedule and need to get where you're going on time. Finding yourself on a waitlist for a sold-out flight can be a challenge. We automatically and continuously check airline waitlists to ensure you are first in line should a seat become available and we'll advise you instantly.



#### Seat Finder:

Tired of getting a window seat when you prefer an aisle? At Uniglobe Travel we book you the best possible seat according to your preference. We continue to look for your preferred seat right up until time of departure and we automatically move you to that seat the second it becomes available and alert you to any change.

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## **Quality Control:**

We send all reservations through a multi-point quality control checklist to ensure accurate reporting. We also ensure all applicable loyalty programs and frequent flyer number are applied to your booking ensuring worry-free reservations.



#### Continuous Fare Search:

Because we continuously check airline inventory, we're also checking changes in fares. If there is a better fare out there that meets your requirements, we'll book it for you automatically. Sometimes airlines lower fares in the middle of the night and because our "super *agent*" never sleeps, we can book that lower fare before anyone else does and we keep working right up until time of departure, guaranteeing you the lowest fare.



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